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Contact CA Support

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- Information about user communities and forums
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- CA Support policies and guidelines
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Welcome to the CA Clarity PPM PPM Essentials Accelerator add-in (PPM Essentials Accelerator) release notes. This document can help you get started with this add-in.
Chapter 2: What’s New in this Release

The following new feature is available with this release:

- New add-in installation process.
  - If you previously used Studio to configure PPM Essentials Accelerator views, filters, or portlets, these configurations remain as-is and are not overwritten by new or changed content during installation. You can decide whether to make manual changes to your existing configurations or to apply the new content.

See the product guide for detailed information on how to apply the changes installed by this add-in.
Chapter 3: Features and Enhancements

The following features are included in PPM Essentials Accelerator:

■ A dashboard for demand management. This includes portlets that list ideas ranked by their business alignment values. This allows you to prioritize your ideas and projects.

■ A dashboard for project management. This allows project managers to view project metrics like cost, schedule, milestones, effort, issues, risks, and change requests.

■ A dashboard for resource management. This includes portlets that allow you to track resource and role availability, alongside their allocations and assignments.

■ A dashboard for governance. This dashboard provides aggregate views of project metrics across the organization for managers and executives.

■ Custom project status reports. The Status Report sub-page in a project allows the project manager to enter schedule, scope, and cost updates for a specific reporting period.

■ Access groups. The add-in includes access groups representing specific project roles. Each access group is associated with a set of access rights to secure and restrict access to a specific product area.

■ Organization and Resource OBS. The add-in includes a simple Organization and Resource OBS that works with the built-in access groups. You can configure these simple OBS structures to meet your specific business needs.

■ Project Templates. The add-in includes project templates that you can use for converting ideas to projects. These templates work with the Open Workbench or Microsoft Project desktop schedulers. They come with a built-in work-breakdown-structure and folders for storing project documents.

■ Documents linked to tasks. You can attach project documents to tasks using the Documents/Deliverables lookup on the Task Properties page. This allows easy tracking, approval, and retrieval of documents.

■ Business Alignment factors for ideas and projects. You can drive idea and project prioritization by defining business, sponsorship, and technology compliance values for them. Based on these values you can determine the business alignment rating for your ideas and projects.

■ Availability of integrated CA Productivity Accelerator (CA PA) solution, which provides automated training and information about the PPM Essentials Accelerator.

■ Full localization support in 14 languages for the PPM Essentials Accelerator.
Only the following PPM Essentials Accelerator and CA Clarity PPM combinations are certified and supported. Use this table to check that you have the correct PPM Essentials Accelerator and Clarity combination:

<table>
<thead>
<tr>
<th>CA Clarity Version</th>
<th>Add-In Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>CA Clarity PPM v12.1</td>
<td>1.2</td>
</tr>
<tr>
<td>CA Clarity PPM v12.0 Service Pack 2</td>
<td>1.1</td>
</tr>
<tr>
<td>CA Clarity PPM v13.0</td>
<td>v2.0</td>
</tr>
<tr>
<td>CA Clarity PPM 13.1</td>
<td>02.0.01</td>
</tr>
</tbody>
</table>
Chapter 5: Documentation

The CA Clarity PPM Essentials Accelerator Product Guide contains product overview, installation instructions, and download instructions. It includes detailed processes and procedures on how to use the add-in.

The most recent version of the guide and release Notes are available from the Documentation page on CA Support. Visit this web site periodically for the latest editions of the documentation.
Chapter 6: Additional Resources

Contacting Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact CA Support.

Web address:

http://www.support.ca.com

Telephone numbers:

North America: 1 888 550 6458

Europe: 44 08459 888788

Asia Pacific: 61 3 9821 3000